

Shasta Family YMCA Policies

1. Admittance will not be granted to Y facilities and programs and/or membership will be terminated or denied to anyone found to be listed on a sex offender registry. The Shasta Family YMCA screens for registered sex offenders.
2. A valid ID card is required when registering for a membership or guest/day pass. A system photo will be required to be taken on initial visit.
3. All members/guests are required to check in at the Member Services' Desk upon entry. Membership is non-transferable.
4. Appropriate workout attire is required. Shirts and closed-toe shoes must be worn in workout areas. Offensive tattoos or clothing graphics must be covered.
5. Inappropriate conduct is prohibited on the premises. This includes, but is not limited to, profanity, use of alcohol or drugs, theft, or fighting. Tobacco use of any kind is prohibited. The Y retains the right to suspend or revoke a membership or participant at its sole discretion.
6. The Y is not responsible for lost or stolen items.
7. Children under the age of 11 must be accompanied by an adult. Children 10 – 12 years must have direct supervision in the workout areas.
8. Video recorders, cameras or any other visual recording devices may not be used within the Y without expressed written consent of the CEO.
9. Memberships are continuous and will remain in effect until a written notice is received. Hold, change or cancellation requests are based on billing cycle increments and written notice for any changes must be received by the end of the month prior to the next billing cycle. Refunds will not be granted for lack of facility usage. The join fee is non-refundable.
10. Membership payments are due on the billing date, without regard to facility usage. Membership or Program participation may be suspended or revoked for accounts past due. Overdue accounts may be referred to an outside collections agency.
11. Membership rates are subject to change with 30 days written notice.
12. Refunds will not be granted due to periodic closures caused by maintenance, holidays, severe weather conditions, or any other external circumstances beyond the Y's control.
13. The Shasta Family YMCA, or its sponsors, officers, employees or volunteers, shall not be responsible for any personal injury or losses sustained by the member(s)/participant(s), or their guests, while on any YMCA premises or as a result of any Y sponsored activities. Member(s)/participants(s) further agree to indemnify and hold harmless the Shasta Family YMCA from any claims or demands arising out of any such injuries or losses.