

YMCA MEMBERSHIP POLICIES

- A valid ID card is required when registering for a membership or guest/day pass. On a person's initial visit or upon sign-up, the Y will take a photo to store in its membership data system. The Y will occasionally require updated photos. All members/guests must check in at the Member Services' Desk upon entry using a valid membership card.
- Membership is non-transferable.
- Membership rates are subject to change with 30 days written notice. Memberships are continuous and remain in effect until the Y receives a written notice. Hold, change or cancellation requests are on billing cycle increments and the Y must receive written notice for any changes by the end of the month prior to the next billing cycle.
- The Y does not grant refunds for lack of facility usage. The Y does not grant refunds due to periodic closures caused by maintenance, holidays, severe weather conditions, or any other external circumstances beyond the Y's control. The join fee is non-refundable.
- The Y is not responsible for lost or stolen items.
- The Shasta Family YMCA regularly screens for registered sex offenders using RAPTOR software. The Y denies access to the Y facilities, programs and membership to anyone on a sex offender registry.
- If the YMCA receives a valid subpoena for information pertaining to a member and his or her use of the YMCA, the YMCA will comply with the subpoena unless provided notice of a motion to quash the subpoena.
- Children under the age of 13 must be under direct & active adult supervision in all areas of the facility. Child Watch (youth 6 weeks to 12 year) & Y Club (6 to 12 grade) are included in some membership categories.
- The Y does its best to be family friendly while balancing safety and the needs of all members. To keep children safe, no child under the age of seven can be in the fitness center or use fitness equipment. Infants and toddlers in strollers are not allowed in the fitness center, studios or functional training room area. Children 7 to 12 years old must have direct, active & within arms-length adult supervision while in the fitness center. Y staff has the authority to remove members for unsafe or inappropriate use of any equipment. Child Watch (for youth 6 weeks to 12 years old) & Y Club (6 to 12 grade) are included in some membership categories.
- We hope you love the Y so much that you use the facility every day and stay long enough to enjoy all the Y has to offer. Loitering, however, is prohibited. Loitering is the act of remaining for a prolonged amount of time without any apparent purpose. Lingering idly or aimlessly inside or outside the Y is not allowed. Being disruptive, smoking, sleeping, washing clothes and bathing animals is not permitted.
- Y membership is not childcare. Youth of any age cannot stay at the Y for more than 3.5 hours a day unless registered in a Y program or actively & directly supervised by an adult. The Y offers daylong childcare and camp programs at an additional cost. If the price of any camp or program is cost prohibitive, please ask about the Y's financial assistance. Loitering on the Y campus is prohibited. If youth are loitering, being disruptive or not following the Y's code of conduct, Y staff will call parents/guardians to pick them up.
- The Y does not allow any personal training / coaching on the Y campus by people who are not employed by the Shasta Family YMCA. We conduct pre-employment background checks, require reputable certifications & follow best practices to ensure our members are safe & receive excellent training.
- See the Y CODE OF CONDUCT (www.sfymca.org/safe-places) for dress code, behavior expectations & more.
- The Y retains the right to suspend or revoke a membership or participant at its sole discretion.